



OTHER



OUTGOING

**THE ENVIRONMENTAL PROTECTION ACT 1990
WASTE MANAGEMENT SITE LICENCE**

European Metal Recycling Ltd

**West Egerton Street
Salford
M5 4LQ**

SJ 8200 9820

EAWML 50065



**ENVIRONMENT
AGENCY**

**ENVIRONMENTAL PROTECTION ACT 1990.
WASTE MANAGEMENT LICENCE.**

Licence Ref No: EAWML 50065 Facility Type: Metal Recycling Facility

The Environment Agency, in pursuance of Part II of the Environmental Protection Act 1990, hereby grants a waste management licence authorising the Keeping/Treating of controlled waste on the land specified in schedule 1 of this licence to

**European Metal Recycling Ltd 02954623
Sirius House Delta Crescent Westbrook Warrington WA5 7NS**

[that/those] person[s] being in occupation of the said land, the said licence being subject to the conditions specified in schedule 2 to this licence.

In this licence the words and expressions contained in schedule 2 shall have the meaning assigned to them therein.

SCHEDULE 1. – SPECIFIED LAND.

The licence relates to the land at:

West Egerton Street Salford M5 4LQ

SJ 8200 9820

(hereinafter called “the site”) shown edged red on Drawing Reference Number SAL4.1 attached to this licence.

For Environment Agency use only.

Signed

Name D Fleming

Team Leader Waste Licensing and Planning

Dated:

18/7/02

**YOUR ATTENTION IS DRAWN TO THE RIGHTS OF APPEAL DETAILED IN THE
NOTES AT THE END OF THIS LICENCE**

**Mr George Ager - Area Manager South
'Appleton House', 430 Birchwood Boulevard, Birchwood, Warrington, WA3 7WD. Tel: 01925 840000**

Schedule 2 : Conditions Relating to Licence Number EAWML 50065

1. General considerations

1.1 Specified waste management operations

- 1.1.1 No waste management operations shall be authorised by this licence unless:
specified in and undertaken in accordance with the limitations in section 1 of
the working plan and in the following table; or
otherwise required by the conditions of this licence as being an integral part of
those operations:

Table 1.1 Specified waste management operations

Specified Waste Management Operation	Waste	Permitted Waste Types which may be subject to the Specified Operation	Limits on Specified Waste Management Operations
R3: Recycling or reclamation of metals and metal compounds. R13: Storage of waste consisting of materials intended for submission, on this site to any of the category 'R' operations authorised under this column, or elsewhere than on this site, to any of the operations listed in Part IV of Schedule 4 of the 1994 Regulations, (excluding temporary storage, pending collection, on the site where it is produced).		Waste types permitted under section 1.2.2 of the working plan	i) Maximum storage capacity not to exceed 300 tonnes of non-metallic scrap processing waste resulting from the processing of scrap metal and comprising mainly of contaminated soils/sediments and degradable and non-degradable non metallic products. ii) Maximum storage capacities not to exceed 15000 tonnes of waste ferrous metal. iii) Maximum storage capacity not to exceed 2000 tonnes of non-ferrous metal iv) Maximum storage capacity not to exceed 100 tonnes of batteries. They shall be stored within a building or within water tight and sealed containers and shall be stored on an impermeable surface with a sealed drainage system. v) Maximum storage capacity not to exceed 300 tonnes of ferrous swarf and are only permitted if stored on an impermeable surface that

Table 1.1 Specified waste management operations

Specified Waste Management Operation	Permitted Waste Types which may be subject to the Specified Operation	Limits on Specified Waste Management Operations
		is connected to a sealed drainage system. vi) Maximum storage capacity of 100 tonnes of non-ferrous swarf and are only permitted if stored on an impermeable surface that is connected to a sealed drainage system. vii) Maximum storage capacity not to exceed 150 gallons of waste oil either from the plant onsite or from the drainage of vehicles received at the processing plant The light iron stockpile shall be restricted by the following criteria: viii) Base shall not exceed 50 metres X 50 metres with a maximum height not exceeding 10 metres. ix) All ferrous stockpiles shall be maintained with a 4-meter clearance around them to allow access in emergency situations x) A maximum storage height of 15 metres for the heavy ferrous stockpile shall apply to the heavy ferrous waste materials. This stockpile shall be located in the southwestern corner of the ferrous processing yard. xi) Vehicles shall not be permitted unless a risk assessment and a method statement has been accepted and agreed in writing by the Environment Agency. xii) Refrigerators shall not be permitted unless a risk assessment and a method statement has been accepted and agreed in writing by the

Table 1.1 Specified waste management operations

Specified Waste Management Operation	Waste	Permitted Waste Types which may be subject to the Specified Operation	Limits on Specified Waste Management Operations
			Environment Agency.
			xiii) Powders shall not be permitted unless a risk assessment and a method statement has been submitted and agreed in writing by the Environment Agency.
			xiv) Packaged waste shall not be permitted unless a risk assessment and method statement has been submitted and agreed in writing by the Environment Agency.
			xv) Gas bottles must be stored within the area identified on site plan SAL8.
			xvi) The licensed/ site boundary area is that outlined in red/blue on site plan SAL 4.1 Operational area is that marked on site plan SAL 4.2

Specified Waste Management Operations and Exempt Waste Management Operations

- 1.1.2 Where wastes are being brought onto the site for waste management operations which are exempt from licensing under the 1994 Regulations, then the wastes which are subject to the specified waste management operations shall be kept clearly segregated and identified from those wastes which are being kept on the site for the exempt waste management operations.

1.2 Permitted wastes

Permitted categories and types of wastes

- 1.2.1 No wastes other than those, which are both categorised in Table 1.1 and Table 1.2A below and or specified in detail in section 1.2 of the working plan, shall be accepted at the site.

Permitted quantities of wastes

1.2.2

The quantities of wastes accepted shall not exceed those listed in Table 1.1 and Table 1.2A below and or specified in detail in section 1.2 of the working plan. Whilst complying with the maximum quantities specified for each type of waste, the total quantity of waste accepted at the site per year shall not exceed 242,400 tonnes.

Table 1.2.A Permitted quantities of waste

Permitted Waste Categories	Maximum Permitted Quantities (tonnes/year)
Inert wastes	Not permitted as a separate waste stream (see other waste category below and Table 1.1 above)
Metal wastes	234400 tonnes per year
Special Wastes	8000 tonnes of lead acid batteries per year;
Degradable Household Wastes Degradable Commercial Wastes Degradable Industrial Wastes	Not Permitted.
Other wastes:	Maximum of 300 gallons of oil/vehicle fluids per year. 1000 tonnes of non-metallic scrap processing waste as defined in Table 1.1 above. Powders, Packaged waste, vehicles and refrigerators only permitted if they comply with table 1.1 and the other conditions within the licence.

Exclusion of Special Waste Types with Specified Hazard Characteristics

1.2.3

Notwithstanding the specification of permitted waste types under condition 1.2.1, special wastes shall not be accepted which have any of the following specified characteristics:

Table 1.2.B Excluded special wastes with specified hazard codes

Hazard Code	Hazardous Properties
H2	Oxidising
H3-A	Highly Flammable
H6	Toxic
H9	Infectious
H10	Teratogenic
H11	Mutagenic
H12	Substances or preparations which release toxic or very toxic gases in contact with water, air or an acid.
H13	Substances and preparations capable by any means, after disposal, of yielding another substance, e.g. a leachate, which possess any of the characteristics listed above.
H14	Ecotoxic

Exclusion of wastes with other specified characteristics

1.2.4

Notwithstanding the specification of permitted waste types under conditions 1.2.1 and 1.2.2 above, wastes shall not be accepted at the site which have any of the following characteristics:

Table 1.2.C Excluded wastes of specified form and type

Waste Characteristic	Type
Form and Type:	• Powders (Refer to table 1.2) as defined as a mass of dry particles or granules. • Sludges • Consisting of or containing List I substances
Properties:	• Odour producing • Likely to be odour producing • Dust producing • Likely to be dust producing
Form of containers and degree of mixing within containers:	• Packaged wastes (Refer to table 1.2)

1.3 Hours of operation

- 1.3.1 The following specified waste management operations authorised by this licence shall only be carried out within the times specified in section 1.3 of the working plan.

No condition set – the permitted operating hours are covered by the planning permission.

1.4 Staffing and understanding of requirements of licence conditions and working plan

Minimum staffing and supervision

- 1.4.1 Whenever the site is open to receive or despatch waste, or is carrying out any of the specified waste management treatment or disposal operations, it shall be supervised in accordance with section 1.4 of the working plan by at least one member of staff who are suitably trained and fully conversant with the requirements of the licence and the working plan regarding:
- waste acceptance and control procedures;
 - operational controls and environmental monitoring;
 - maintenance;
 - record-keeping;
 - emergency action plans;
 - notifications to the Agency.

Availability of licence and working plan

- 1.4.2 A copy of this licence and the working plan shall be kept available on site for reference when required by all site staff carrying out work under the requirements of the licence.

Understanding of licence and working plan

- 1.4.3 All site staff shall be, or shall work under the direct supervision of a member of staff who is, fully conversant with those aspects of the licence conditions and working plan which are relevant to their specific duties.

Attendance of Technically Competent Persons

- 1.4.4 For a minimum of 50% of the total weekly operational hours permitted for the site under the planning permission for the site or condition 1.3, the Technically Competent Management shall be in attendance at the site. Attendance of the technically competent persons at the site shall be recorded in the site diary on arrival and departure. At all times during operational hours a technically competent person shall be capable of attending the site within one hour, or two hours where the site has been notified to the Agency as being either non-operational or closed, in accordance with condition 1.12.2.

1.5 Changes in technically competent persons

- 1.5.1** Any changes in the technically competent management of the site and the name of any incoming person together with evidence that such person has the required technical competence shall be submitted to the Agency in writing within 5 working days of the change in management. Technically competent management and technical competence shall be as defined under section 74 of the Environmental Protection Act 1990 and Regulations 4 and 5 of the 1994 Regulations.

1.6 Relevant convictions

Notification of relevant convictions

- 1.6.1 In the event of the Licence Holder and/or any relevant person being convicted of any relevant offence and which is in addition to any already notified to the Agency, then full details shall be provided to the Agency within 14 days following sentencing, whether or not the conviction or sentence is subsequently appealed. Such details shall include, in respect of each relevant person (as defined in section 74(7) of the Environmental Protection Act 1990 or any subsequent amendments to that section), the nature of the offence, the place and date of conviction, and any fine or other penalty imposed.

Notifications of appeals against convictions

- 1.6.2 In the event that the Licence Holder and/or any relevant person lodges an appeal against any such conviction or sentence, the Licence Holder shall notify the Agency of this within 14 days of the lodging. The Licence Holder shall notify the Agency of the results of that appeal, within 14 days of the appeal being decided.

1.7 Maintenance of financial provision

- 1.7.1 The financial provision for meeting the obligations under this Licence set out in the agreement dated 18th July 2002 made between the licence holder and the Agency shall be maintained by the licence holder throughout the subsistence of this licence. The Licence Holder shall produce evidence of such provision whenever required by the Agency.
- 1.7.2 The financial provision for meeting the obligations under this Licence set out in the Agreement referred to in the previous paragraph shall be maintained by the Licence Holder from the date the account was created. The Licence Holder shall produce evidence of such provision whenever required by the Agency.

1.8 Amendments to working plan and supporting information

Amendments to working plan requiring prior consent from the Agency

1.8.1 The Licence Holder shall give the Agency prior notice in writing of any proposed change to those sections of the working plan which are specified in Table 1.8 below, and to any appendices, drawings and figures which are referenced in those sections.

Table 1.8 Sections of working plan requiring prior consent for amendments from the Agency

Number and Heading of Working Plan Sections and Appendices	Sections, Subsections and Appendices requiring Prior Consent for Amendments
Site description and Characterisation of Risk Source	Section 1.0
Permitted Wastes	Section 1.2
Staffing and Technical Competence	Section 1.4
Engineered site containment and drainage system	Section 2.0
Site operations	Sections 4.3; 4.4; 4.5; 4.6 and 4.9
Pollution control, monitoring and reporting systems	Sections 5.1.2; 5.2 and 5.3
Amenity Management and monitoring systems	Sections 6.1; 6.2; 6.3; 6.5 and 6.6

- 1.8.2 The notice shall be accompanied by a copy of the proposed changes, and by a written assessment of the effect that implementing the proposed change to the working plan would have on the risk posed by the site to human health and the environment.
- 1.8.3 The Licence Holder shall provide 6 additional copies of the proposed change and supporting risk assessment to the Agency, when required by the Agency in writing.
- 1.8.4 The proposed change to the working plan shall not be implemented unless the Agency has given its written consent to it. Following consent, the Licence Holder shall give the Agency prior written notification of the implementation date of the change, and from that date the changed section shall be deemed to be incorporated in the working plan in replacement of the previous version of that section.

Amendments to the working plan requiring prior notification to the Agency

- 1.8.5 Except where it is specified under condition [1.8.1] above that the amendment of specified sections of the working plan requires the prior consent of the Agency, the Licence Holder shall give the Agency not less than 7 days prior written notice of any change to the working plan and to any appendices, drawings and figures which are referenced from those sections.
- 1.8.6 A copy of the specified changes shall accompany the notice.
- 1.8.7 The Licence Holder shall provide up to 6 additional copies of the proposed change to the Agency, when required by the Agency in writing.
- 1.8.8 Such changes to the working plan shall be deemed to be incorporated in the working plan and implemented on the date specified to the Agency in the amendment notification.

1.9 Notification of change of operator's or holder's details

1.9.1 The following information shall be notified in writing within 5 working days to the Agency:

a where the Licence Holder is a registered company:

- i) any change in the Licence Holder's trading name, registered name or registered office address;
- ii) any steps taken with a view to the Licence Holder going into administration, entering into a company voluntary arrangement or being wound up.
- ii) the operator at the time of issue of the licence and of any change in the operator or in the operator's trading name, address, registered name or registered office address (if different from the Licence Holder);

1.10 Notification of 12 Monthly Inspections of areas under Stockpiles.

- 1.10.1 Inspections of areas under the stockpiles will be undertaken in accordance with condition 2.1.1v of the working plan. The Agency shall be notified in writing at least 7 days prior to the inspection of these areas. The licence holder shall notify the Environment Agency of any work that is to be undertaken as a result of these inspections whilst complying with any other conditions of the licence.

1.11 Notification of cessation and re-commencement of waste handling operations

Cessation and re-commencement of receiving wastes

- 1.11.1 In the event that the site ceases receiving wastes for longer than 21 days then within 7 days following the elapse of that time, the Licence Holder shall inform the Agency in writing of the date of cessation and of the planned date of re-commencement. In the event that the site recommences receiving wastes sooner than the notified date then the Licence Holder shall give the Agency not less than 7 days, prior notice in writing.

1.12 Notifications and submissions to Agency

- 1.12.1 Except where otherwise specified, all notifications and submissions to the Agency under the requirements of these licence conditions:
- a** shall be made in writing to the address specified by the Agency in writing at the time of issue of this licence, or as subsequently specified by written notification to the Licence Holder;
 - b** shall quote the licence reference number and the name of the Licence Holder.

2. Site engineering for pollution prevention and control

2.1 Engineered site containment and drainage systems

Provision and maintenance of site containment and drainage systems

- 2.1.1 No waste or other potentially polluting materials which are to be used in combination with those wastes in the specified waste management operations shall be deposited, stored, treated or otherwise handled in any area of the site apart from the area marked on the site plan SAL 4.2.
- 2.1.2 The engineered site containment and drainage systems shall be designed, constructed, inspected, validated and maintained, and shall be fully documented and recorded, to be fit for purpose and to meet the standards specified in section 2.0 of the working plan and the standards specified in Table 2.1 below:

Table 2.1 Site containment and drainage standards

Type of Surface Drainage	Site and	Minimum Specified Standards of Design, Construction and Maintenance
a) Hardstanding		Areas of hardstanding shall be constructed of granular material (e.g. crushed stone, aggregate, road planings or other similar material) and maintained such that the working surface: i) shall remain even ii) shall not be subject to settlement or differential settlement iii) shall not be subject to rutting by vehicles even when wet iv) shall have sufficient durability to allow cleaning for example by scraping v) shall remain free of standing water. vi) No specified waste management activities shall be undertaken on any area of hardstanding without the written permission of the Environment Agency
b) Impermeable pavement, bunding and sills		Areas of impermeable pavement, bunding and sills shall be constructed and maintained so as to prevent fluids running off the pavement and the transmission of fluids through the pavement or joints.
c) Sealed drainage systems		i) Drainage to areas of impermeable pavement shall be provided by: • a three chamber oil interceptor, which shall have a minimum of six minutes retention time per chamber at its maximum flow rate, shall discharge to a foul sewer and, shall be inspected no less frequently than weekly and after rain, and shall be maintained so as to intercept all liquids which run off the pavement. ii) Inspections and emptying of the interceptor or any sealed sumps shall be recorded in the site diary. iii) Uncontaminated drainage from clean yard areas shall be kept separate and discharged to either surface water or sewer or watercourse or soakaway.
d) Covered buildings or roofed areas		i) All buildings shall be designed, constructed and maintained to prevent ingress of rain and surface water. ii) Roof water shall be kept separate from contaminated water and other liquids and shall be discharged to either surface water or a sewer or a water course or a soakaway.
e) Fixed bays and other fixed		All fixed bays and other fixed containers used for the storage and treatment of wastes must be constructed

Type of Surface Drainage	Site and	Minimum Specified Standards of Design, Construction and Maintenance
containers		and maintained to a standard, which is fit for purpose.
f) Storage areas for skips, drums and other mobile tanks and containers		All skips, drums and other mobile tanks and containers having individual capacities of greater than 10 litres which are used for the storage and treatment of wastes shall be constructed and maintained so that they do not leak any liquids contained in them.
g) Inspection and maintenance of engineered containment		All areas of hardstanding, impermeable pavement, sealed drainage systems, covered buildings, roofed areas, fixed bays and other containers, and storage areas for skips, drums and other mobile tanks and containers: i) shall be inspected no less frequently than monthly, to ensure the continuing integrity and fitness for purpose of their construction, and the inspection and any necessary maintenance shall be recorded in the site diary; and ii) in the event of any damage occurring which breaches the integrity of the engineered containment so that it no longer meets the specified standards, the Licence Holder shall cease importing waste into or treating waste in the affected area, shall notify the Agency immediately, and shall not recommence importing waste into or treating waste in the affected area until it has been repaired to a standard at least as good as the original specification.

Construction quality assurance of new site containment and drainage systems

2.1.3

No wastes shall be deposited, stored, treated or otherwise handled in any area or in any fixed tank for which an engineered site containment and drainage system has been newly constructed to meet the requirements of this condition until:

details of the identities, relevant experience and relevant qualifications of the personnel who will be providing Quality Assurance of the engineered site containment and drainage systems have been submitted in writing to the Agency and acknowledged in writing by the Agency;

the engineered site containment and drainage system has been constructed in accordance with section 2.0 of the working plan and the other requirements of this condition;

the Validation Report on the construction of the engineered site containment and drainage system has been submitted in writing to the Agency and has been acknowledged in writing by the Agency.

3 Site infrastructure

3.1 Provision of site identification board

- 3.1.1 No wastes shall be received at the site until an identification board has been provided at or near the site entrance.
- 3.1.2 The identification board shall be inspected at least once per week. In the event of damage or defect, the board shall be temporary repaired by the end of the working day and fully repaired or replaced within 3 working days.
- 3.1.3 The board shall be easily readable from outside the site entrance in daylight hours, and shall display the following information:
 - a Site name and address;
 - b Licence Holder name (company name, not individual name unless justified as necessary);
 - c Operator name (company name, not individual name unless justified as necessary);
 - d Licence number;
 - e Emergency contact name and telephone number.
 - f Statement that the site is licensed by the Environment Agency;
 - g Agency National numbers, for General Enquiries (0845 933 3111) and Emergencies (0800 807060), or as subsequently notified in writing by the Agency;
 - h Days and hours site is open to receive waste.

The location of the noticeboard should be such that it is clear that it does not designate areas outside the licensed site and does not encourage illegal tipping.

3.2 Site security

- 3.2.1 Site security systems shall be provided at all times during the subsistence of this licence, the objective of which shall be to prevent access by humans and livestock which is not authorised either by the Licence Holder or under legal powers of entry. These shall be installed, operated and maintained, and shall be fully documented and recorded, in accordance with section 3.2 of the working plan and the following requirements:

Table 3.2 Site security system standards

Site security system	Specified standards
Maintenance standards	The site security shall be fully inspected at the commencement of each working day, and recorded in the site diary. Any defects or damage shall be made secure by the end of the working day, and shall be repaired within 7 working days of the damage being detected. All repairs shall be recorded in the site diary.

4 Site operations

4.1 Control of mud and debris

Prevention of mud and debris on road

- 4.1.1 Whenever the site is receiving or despatching wastes measures shall be provided, operated and maintained in accordance with section 4.3 of the working plan, with the objective of preventing the deposit or tracking of mud or debris arising from the site onto public areas outside the site, which shall include public highways and areas of public access outside the site.
- 4.1.2 All vehicles leaving areas of the site which are operational or upon which engineering works are being carried out shall, before leaving the site, be cleaned as necessary using the specified equipment and shall be checked to ensure that they are clear of loose waste and that their loads are secure.

Remediation of mud and debris on road

- 4.1.3 In the event that mud or debris arising from the site is deposited onto public areas outside the site, remedial measures shall be implemented immediately, in accordance with section 4.3.2 of the working plan.

4.2 Potentially polluting leaks and spillages of waste

Potentially polluting leaks and spillages from vehicles, plant and equipment

- 4.2.1 All vehicles used on the site by the operator, and all plant and all equipment used on the site in connection with specified waste management operations, shall be operated and maintained with the objective of preventing potentially polluting leaks and spillages of wastes.

Potentially polluting leaks and spillages from fixed tanks

- 4.2.2 Each tank used to hold wastes which consist of or contain potentially polluting liquids, shall be:
- a loaded and unloaded in accordance with specified filling and emptying procedures;
 - b clearly and unambiguously labelled regarding its contents;
 - c provided with means for measuring the quantity of material and the void space in the tank, which shall be maintained and calibrated as specified;
 - d monitored for quantity of material and void space and the monitoring measurements recorded;
 - e inspected and maintained according to the specified maintenance schedules and procedures, which shall be fully documented and recorded;
 - f in the event of damage or deterioration to a tank that is, or is likely to cause, a leak, that tank shall be repaired immediately;
 - g and these actions shall be carried out in accordance with section 4.4.2 and 4.4.4 of the working plan and the standards specified in Table 4.2 below.

Potentially polluting leaks and spillages from drums and other mobile containers

- 4.2.3 Each drum or other mobile container used to hold wastes which consist of or contain potentially polluting liquids, shall be, while on the site:
- a loaded and unloaded in accordance with the specified handling procedures;
 - b filled and emptied in accordance with the specified filling and emptying procedures;
 - c clearly and unambiguously labelled regarding its contents, unless the contents are clearly identifiable by visual inspection;
 - d inspected and maintained according to the specified maintenance schedules and procedures, which shall be fully documented and recorded;
 - e in the event of damage or deterioration to a container that is, or is likely to cause, a leak, that container shall be repaired or replaced immediately;
 - f and these actions shall be carried out in accordance with section 4.4.4 of the working plan and the standards specified in Table 4.2 below.

Control and remediation of leaks and spillages**4.2.4**

In the event of any potentially polluting leak or spillage occurring on site, documented control and remediation procedures shall be implemented immediately and recorded, in accordance with section 4.4.2 and 4.4.3 of the working plan and the standards specified in Table 4.2 below.

Table 4.2 Standards for prevention and control of leaks and spillages

Action	Specified standards
a) Loading and unloading skips, drums and other mobile containers	i) Loading and unloading of containers shall be supervised at all times by a member of staff. ii) Lids/ caps/ bungs or other closures shall be in place during loading/ unloading. iii) Loading/ unloading shall be carried out in an area provided with engineered containment of the type required for that waste under condition 4.6, and of the standard of containment specified under condition 2.1.
b) Filling and emptying drums and other mobile containers	i) Filling and emptying of containers shall be supervised at all times by a member of staff. ii) Lids/ caps/ bungs or other closures shall be in place at the end of filling iii) Containers shall not be filled beyond their operational capacity. iv) Filling and emptying shall be carried out in a bunded area maintained in accordance with condition 2.1.2. v) Measurement of level/ voidspace shall be by physical dipping prior to loading.
c) Inspection, maintenance and repair of drums and other mobile containers	i) Containers shall be inspected daily for leaks. ii) Containers found to be leaking either shall be immediately transferred to a larger over-container or shall have their contents immediately transferred to an alternative container.
d) Control and remediation of leaks and spillages	i) Minor spillages shall be cleaned up immediately, using sand or proprietary absorbent to clean up liquids. ii) Major spillages, which are causing or are likely to cause polluting emissions to the environment: • immediate action shall taken to contain the spillage and prevent liquid from entering surface water drains, water courses and unsurfaced ground; • the spillage shall be cleared immediately and placed in alternative sealed containers; • the Agency shall be informed immediately.

4.3 Fires on the site

Prohibition of unauthorised fires on site

- 4.3.1 No wastes shall be burned on the site.

Fire action plan

- 4.3.2 In the event of a fire on the site, a fire action plan shall be implemented immediately and recorded, in accordance with section 4.5.2 of the working plan.

4.4 Waste acceptance and control procedures

Waste acceptance procedures

- 4.4.1 All wastes shall be received, inspected, accepted or rejected, and recorded in accordance with section 4.6 of the working plan and the standards specified in Table 4.4 below.

Waste control procedures

- 4.4.2 All wastes accepted at the site shall be handled, kept and recorded in accordance with section 4.6 of the working plan and the standards specified in Table 4.4 below.

Waste despatch procedures

- 4.4.3 All outgoing wastes shall be inspected, despatched and recorded in accordance with section 4.6 of the working plan and the standards specified in Table 4.4 below.

Incompatible wastes

- 4.4.4 Incompatible wastes which are likely, in combination with each other or with other material at the facility, to give rise to pollution of the environment or harm to human health outside the site, shall be clearly identified and kept physically separate in designated areas, in accordance with section 4.6; 4.7.2 and 4.8 of the working plan and the standards specified in Table 4.4 below.

Table 4.4 Standards for waste acceptance and control procedures

Stage of Waste Handling	Specified standards
a) Waste inspection	All wastes received at the site: i) shall be inspected on receipt to confirm their description and composition against the relevant waste transfer note and other accompanying documentation. ii) shall be kept separate from and shall not be covered by or mixed with other wastes until they have been confirmed and recorded for acceptance at the site.
b) Quarantine storage and rejection of wastes	i) Any items of non-permitted waste which are detected after acceptance at the site of the wastes in which they were included, shall be placed immediately in a designated quarantine storage area, bay or container, and, where these are or appear to be special wastes, the Agency shall be informed immediately; ii) In the quarantine area, wastes shall be kept segregated from other wastes which are or are likely to be incompatible; iii) Quarantined wastes shall be removed from site within 7 days; iv) The maximum capacity of the quarantine storage facility shall be 5 m³. v) A record shall be kept in the site diary of all rejected wastes.
c) Identification of wastes	i) Areas and bays shall be clearly defined and labelled to identify the wastes stored within them.
d) Inspection of wastes for despatch	i) All wastes despatched from the site shall be inspected prior to despatch to confirm their description and composition.
e) Incompatible wastes	i) Incompatible wastes which are likely, in combination with each other or with other material at the facility, to give rise to pollution of the environment or harm to human health, shall be clearly identified and kept physically separate in designated areas.

4.5 Waste quantity measurement systems

Means of measurement

- 4.5.1 All wastes accepted at and despatched from the site shall be measured in accordance with section 4.8 of the working plan.

4.6 Removal of residual wastes from site

- 4.6.1 In the event that the specified waste management operations on the site cease and the Agency has reasonable grounds to believe that they will not be resumed within 21 days, then the licence holder shall ensure that all wastes remaining on the site shall be removed by the date specified by the Agency in writing. This shall include, where required by the Agency, decontamination of plant, equipment and engineered containment used in the specified waste management operations.

5 Pollution Control, monitoring and reporting

- 5.1.1 All pollution control, monitoring and reporting shall be in accordance with section 5 of the working plan.

6. Amenity management and reporting

6.1. Monitoring and control of aerial emissions of dusts, fibres and particulates

- 6.11 Throughout the operational life of the site, measures to monitor, control and minimise the aerial emission of dusts, fibres and particulates from the site, shall be carried out in accordance with section 6.1 of the working plan to meet the standards specified in Table 6.1 below. Such measures shall prevent releases in such quantities or concentrations that are likely to cause pollution of the environment or harm to human health or serious detriment to the amenity of the locality.

Table 6.1 Standards for monitoring and control of aerial emissions of dusts, fibres and particulates

a) Monitoring of aerial emissions	i) Visual monitoring of aerial emissions shall be carried out by site staff supervising waste handling operations. • by the site manager or supervisor, at least twice per day, at the site boundary situated downwind of the waste operations, and shall be recorded in the site diary; and • by site staff supervising individual waste handling operations, during the carrying out of those operations.
b) Aerial emissions action plan	i) On detection or complaint of visible aerial emissions that are or are likely to be transported beyond the site boundary, immediate action shall be taken to stop the waste handling operations giving rise to the emission and to suppress the aerial emission from the waste. ii) The incident and the remedial action shall be recorded in the site diary.

- 6.1.2 All emissions to air from the specified waste management operations on the site shall be free from visible concentrations of dusts, fibres or particulates as are likely to cause pollution of the environment or harm to human health or serious detriment to the amenity of the locality outside the site boundary, as perceived by an authorised officer of the Agency.

6.2 Monitoring and control of odorous emissions

- 6.2.2 All emissions to air from the specified waste management operations on the site shall be free from odours at levels that are likely to cause pollution of the environment or harm to human health or serious detriment to the amenity of the locality outside the site boundary, as perceived by an authorised officer of the Agency.

6.3 Monitoring and control of pest infestations

- 6.3.1 Throughout the operational life of the site, measures to control and minimise pests on the site shall be carried out, in accordance with the standards specified in Table 6.3. Such measures shall prevent pest infestations that are likely to cause pollution of the environment or harm to human health or serious detriment to the amenity of the locality.

Table 6.3 Standards for monitoring and control of pest infestations

Specified standards	
a) Monitoring of pest infestations	i) An inspection of stored wastes for pest infestations shall be carried out at least at weekly intervals by the site supervisor, and shall be recorded in the site diary.
b) Pest infestations action plan	i) On detection or notification of pest infestations, immediate action shall be taken to secure the attendance of a professional pest control contractor, to eliminate the pest infestation. ii) The incident and the remedial action shall be recorded in the site diary.

6.4 Control of litter

- 6.4.1 Measures shall be implemented and maintained throughout the operational life of the site, in accordance with section 6.5 of the working plan, to prevent the escape of litter from the confines of the site.
- 6.4.2 In the event that litter does escape from the site, it shall be retrieved as soon as practicable and no later than 1 hour after the end of the working day.

7 Site records

Security and availability of records

7.1 Security of records

- 7.1.1 All records which are required to be made under the other conditions of this licence and the working plan shall be maintained and kept secure from loss, damage or deterioration, and shall be kept in accordance with section 6.6 of the working plan and the requirements specified in Table 7.1 below.

Availability of records

- 7.1.2 All records which are required to be made under the other conditions of this licence and the working plan shall be made available for inspection at the place where they are kept immediately when required by an authorised officer of the Agency.

Table 7.1 Standards for keeping of site records

Site records	Specified standards
Waste accepted at the site; Wastes rejected. And/or despatched from the site;	1. All records shall be stored either: a) on paper in a secure cabinet or cupboard; or b) on computer disk with a back up copy.
Site diaries	2. Records shall be kept for a minimum of two years.

7.2 Records of waste movements

Recording of wastes accepted and removed

7.2.1 A record shall be kept of each load of waste accepted and each load of waste removed from site. This record shall include the following details:

- a** Loads in:- Nature (solid, sludge or liquid), waste type as specified under condition 1.2 and in section 6.6 of the working plan, quantity (tonnes), date received, date accepted.
- b** Loads out:- Nature (solid, liquid or sludge), waste type as specified under condition 1.2 and in section 6.6 of the working plan, quantity of waste removed (tonnes), date removed.

Summary records of wastes accepted and removed

7.2.2 A summary record of the waste types accepted and removed from the site shall be made for each quarter of the financial year, and shall be submitted to the Agency within 1 month following the end of the quarter. The summary record shall be in a format agreed by the Agency in writing, and shall include the specified details:

7.3 Site diary

- 7.3.1** A site diary shall be kept secure and shall be available for inspection at the site when required by an authorised officer of the Agency. This shall include a record of the following events:
- a construction work
 - b maintenance
 - c breakdowns
 - d emergencies
 - e problems with waste received and action taken
 - f site inspections and consequent actions carried out by the operator
 - g technically competent management attendance on site: the date and the time onto site and the time left site
 - h despatch of records to the Agency
 - i severe weather conditions
 - j complaints about site operations and actions taken
 - k environmental problems and remedial actions
- 7.3.2** Each record shall be completed within 24 hours of the relevant event.

7.4 Periodic reporting of environmental performance

7.4.1 The Licence Holder shall provide the Agency on an annual basis by 1st April each year, or such other time as is agreed in writing with the Agency, a report on the environmental performance of the site, which shall include the following information:

- a** an analysis and review of all complaints received during the year, and of actions taken;
- b** an analysis and review of all events causing the implementation of actions to control and minimise emissions or releases from the site, in accordance with these conditions;
- c** a review of the risk assessment and risk management systems for the site, taking account of the findings under (a) and (b).

8 Interpretation

In these conditions and their interpretation, unless the context otherwise requires, the following terms have the specified meanings:

“accepted”

for waste being delivered to the site, shall mean accepted as waste input to the site for storage and/or processing and/or disposal under the specified waste management operations;

“authorised officer of the Agency”

means any person(s) authorised in writing by the Agency pursuant to section 108(1) of the 1995 Act to exercise any of the powers specified in subsection (4) of that section;

“clinical waste”

has the meaning as defined in regulation 1(2) of the Controlled Waste Regulations 1992 or any statutory provisions amending or replacing them;

“consequences”

for **risk assessments** carried out within these conditions, means the adverse effects of harm as a result of realising a **hazard** which cause the quality of human health (other than health and safety of site staff or visitors to the site covered under the Health and Safety at Work Act 1974) or the environment to be impaired in the short or longer term;

“engineer”

for engineering works specified in these conditions, means a person who works in the relevant branch of engineering, as a qualified professional;

“engineered”

for works specified in these conditions, means carried out and completed using the relevant engineering process specified in these conditions;

“engineered landfill containment system”

means all elements (other than leachate and landfill gas management systems, and intermediate and final caps), relating to engineered liners for final disposal to land, and incorporating liners for individual cells and the site as a whole, and including methods of liner protection and leakage detection;

“engineered site containment and drainage system”

means all elements relating to engineered containment of activities on the site, other than final disposal to land, and incorporating site surfacing, bunding and drainage systems, buildings and fixed tanks;

"engineering"

for engineering works specified in these conditions, means the relevant process of design, construction or installation, quality assurance or validation or commissioning specified in these conditions;

"engineering survey"

means a survey carried out in accordance with recognised or approved standards by a suitably qualified competent person;

"environmental targets or receptors"

for **risk assessments** carried out within these conditions, shall mean identified human and environmental populations or components, as specified in these conditions or otherwise agreed by the Agency within these conditions;

"groundwater"

means any water contained in underground strata;

"hazard"

means a property or situation that in particular circumstances could lead to harm;

"hazardous Waste"

means waste as defined in Article 1(4) of Council Directive 91/689/EEC

"immediately"

for carrying out of actions under the conditions, shall mean without delay and within a reasonable time, taking into account any more immediate direct action necessary to prevent or minimise risk to human health and the environment. For carrying out notifications to the Agency, shall also mean by the fastest effective means available (for example, telephone) and confirmed in writing within 1 working day (or such other time as may be agreed by the Agency within the conditions);

"inert waste "

means waste which when disposed of in or on land does not undergo any significant physical, chemical or biological transformation;

"landfill gas management system"

means all elements relating to landfill gas extraction from individual landfill cells and the landfill mass as a whole, and incorporating methods of landfill gas drainage, containment and the subsequent disposal system, whether it be a methane oxidation system, landfill gas flare, landfill gas engine(s) or otherwise, either on or off the site;

"leachate management system"

means all elements relating to leachate extraction from individual landfill cells and the landfill mass as a whole, and incorporating methods of leachate drainage, containment and the subsequent treatment and/or disposal system, either on or off the site;

"maintenance"

for engineering maintenance specified in these conditions, means the process of inspection, testing, repair of the relevant engineering works specified in these conditions;

"preparatory works"

means engineering works required prior to the carrying out of the activities authorised by this licence;

"probability"

means the quantified expression of chance, denoted either as:

- the ratio or percentage of the occurrence of a particular event as one among a number of possible events;
- or as the frequency of occurrence of a particular event in a given period of time;

"received"

for waste being delivered to the site, shall mean delivered to the site and undergoing the waste acceptance procedures specified in the working plan, including storage of those wastes during those procedures prior to acceptance of the waste;

"release pathways"

for **risk assessments** carried out within these conditions, shall mean the routes by which defined **hazards** may potentially realise their **consequences**, defined in terms of releases or emissions from the site that go beyond the site containment or boundary via one or more of the following routes, either directly or indirectly: **Land; Groundwater; Surface water; Atmosphere;**

"relevant offences"

are offences within the meaning of regulation 3 of the Waste Management Licensing Regulations 1994 or any statutory provisions or regulations amending or replacing them;

"risk"

means a combination of the **probability** and **consequences** of occurrence of a defined **hazard**;

"risk assessment"

means the systematic identification, analysis, estimation and evaluation within a defined **scope** of the defined **risks** of a particular activity, operation, process or design, carried out and reported by suitably qualified or competent persons, using recognised quantified or semi-quantified methods and techniques.

Unless otherwise agreed by the Agency within these conditions, a risk assessment shall include and record the following:

- definition of the **hazards** associated with an activity, operation, process or design;
- assessment of the **probability** of those **hazards** occurring;
- determination of the potential **consequences** of those hazards for defined **environmental targets or receptors**, taking into account defined **release pathways** and defined protective measures;
- evaluation of the potential **magnitude** of those consequences and the **probability** of their occurrence;

"scope of risk assessment"

means the boundaries of the **risk assessment** and the **risks** to be assessed within those boundaries, as defined in the conditions or otherwise agreed by the Agency within the conditions;

"special waste"

has the meaning as defined by regulation 2 of the Special Waste Regulations 1996 or any statutory provisions or regulations amending or replacing them;

"specified waste management operations"

means the waste management operations authorised by condition 1.1 of this licence;

"surface water management system"

means all elements relating to collection of rain water or surface water from individual landfill phases and the landfill site as a whole, and incorporating methods of water collection, containment and the subsequent treatment and/or disposal system, either on or off the site;

"surface water"

means any lake, pond, river or watercourse whether natural or artificial;

"the 1994 Regulations"

means the Waste Management Licensing Regulations 1994 and any statutory provisions or regulations amending or replacing them.

"the Agency"

means the Environment Agency;

"the Licence Holder"

means the Licence Holder specified in this licence or other person to whom the licence has been transferred in accordance with section 40 of the Environmental Protection Act 1990;

"the operator"

means a person who is in occupation of the site and has responsibility for carrying out day to day activities at the site;

"the site"

means the land, structures, plant and equipment to which this licence relates;

"time periods, e.g. annually, quarterly, monthly, per year, etc. "

Where periods are referred to in conditions, they shall be calculated in the following way:

- annually or per year: 1 April to 31 March;
- quarterly: 1 April to 30 June, 1 July to 30 September, 1 October to 31 December, 1 January to 31 March;
- monthly: calendar month;
- weekly: Monday to Sunday.

Where the issue of the licence does not coincide with the start of any of these periods, then any relevant limits for the first period shall apply pro rata;

"waste"

means controlled waste as defined in section 75(4) of the 1990 Act and the Controlled Waste Regulations 1992 or any statutory provisions or regulations amending or replacing them;

"working plan"

means the working plan identified in writing by the Agency at the time of issue of this licence and any subsequent amendments to it made in accordance with the conditions of this licence.

For Environment
Agency use only

Date received

Date processed

Local site licence number

WML No

Original reference

ENVIRONMENT
AGENCY

Waste return

Environmental Protection Act 1990

Environment Agency
Appleton House
430 Birchwood Boulevard
Birchwood
Warrington WA3 7WD

1 The period the return covers

1.1 The return period is tick one only

☐ Month☐ QuarterFrom to ☐ Year

2 Operator and site details

2.1 Site Operator

Site name

Site address

Phone

E-mail

2.2 Type of facility see your waste management licence

2.3 Was a weighbridge used?

No ☐Yes ☐

Please tell us the proportion weighed

Percentage

2.4 Are you operating a landfill site?

No ☐ go to section '3' Waste received on site' on page 2Yes ☐ go to section 'Landfill sites only', question 2.5

Landfill Sites only (as at 31 March in the current year)

2.5 Give the remaining void space covered by the licence

 cubic metres

- Use this form to tell us the type and quantity of controlled waste you have processed at each licensed facility within your site
- Please read through the whole form and guidance notes before you start filling anything in.
- Please send the completed form back to us at the address on the left by the return date specified on page 2 of the notes.

2 Landfill sites only continued

2.6 Was the site fully surveyed before 31 March in the current year

No ☐ Now go to question 2.7Yes ☐ Please tell us how the void space was calculated

Now go to question 2.8

2.7 How have you estimated the remaining void space?

For example visually or other method

2.8 Remaining life of site

Years

Now go to sections 3 and 4 on page 2

5 Declaration

Please make sure you have filled in all the sections that apply to you before signing this declaration.

I certify that the information in this return is correct to the best of my knowledge and belief.

I enclose continuation sheets

Signature

Name Position Phone Date

6 Disclosure and data protection

The information you provide will be used by the Environment Agency to enable it to fulfil its regulatory and waste management planning responsibilities.

For full information on how the data in this form will be used please see the waste return guidance notes that come with the form.

3 Waste material received on site

Please read the guidance notes 'How to fill in the form', and use the continuation sheet **WMS3** provided, or a copy of it, if you need to.

In the last column D = final disposal U = used on site S = special waste (a consignment note is needed for special waste).
F = from another facility, for example a transfer station M = municipal biodegradable waste O = other biodegradable waste

Description of waste	Waste classification code	Origin*	State solid, powder, sludge, liquid ,gas	Weight in tonnes	Additional information					
					D	U	S	F	M	O
Total weight of material received on site:					tonnes					

4 Waste material removed from site

Please read the guidance notes 'How to fill in the form', and use the continuation sheet **WMS3** provided, or a copy of it, if you need to. In the last column, facility types could include 'incinerator, transfer station, landfill, treatment, reprocessing, recycling'.

Description of waste	Waste classification code	Destination*	State solid, powder, sludge, liquid ,gas	Weight in tonnes	Special Waste	Destination facility type
Total weight of material removed from site:					Tonnes	

*You may not need to give us this information. The requirements are set out in your waste management licence.

Now go to section '5 Declaration' on page 1

WMS3:
continuation sheet

EA/WML number

Sheet

of

In the last column D = final disposal U = used on site S = special waste (a consignment note is needed for special waste). F = from another facility, for example a transfer station M = municipal biodegradable waste O = other biodegradable waste

**You may not need to give us this information. The requirements are set out in your waste management licence*

4 Waste material removed from site *continued*

WMS3:
continuation sheet

Local site licence number

EAWML number

Sheet

of

Please read the guidance notes 'How to fill in the form'. You can photocopy this sheet if you need to.

[illegible]

**You may not need to give us this information. The requirements are set out in your waste management licence*



ENVIRONMENT
AGENCY

Waste Return Guidance Notes

Environmental Protection Act 1990

Please read these guidance notes and the whole form carefully before you start to fill it in.

Introduction

We need to know about the types and quantities of controlled waste you have handled at each licensed facility within your site.

Please fill in a copy of the form every

- month
- quarter (i.e. three months) or
- year

as agreed with us.

If you are not sure about this, please contact us.

How to use this form

Please read through the whole form and these guidance notes before you start filling anything in. When you fill in the form, you will also need a copy of the

- waste classification scheme
- a list of district/county councils within your region.

You can get copies of these from your local Environment Agency office if you do not have them.

Continuation sheet, form WMS3

We have sent you a continuation sheet in case you need it. If you need more space for answers to sections 3 and 4, please use another continuation sheet. But make sure that you label each sheet clearly with the

- local site licence number (you can find this on the top right of page 1 of your application form) or
- waste management licence number (EA/WML number)
- number of the sheet, for example 3 of 5.

You should also tell us how many continuation sheets you are using when you fill in section 5 'Declaration' of the form.

You can photocopy the form or the continuation sheet if you need another copy.

If you need help and advice

We have made the form as straightforward as possible, but please get in touch with us if you

- need any advice on how to set out the information we need
- have any other questions about the waste returns scheme.

Please get in touch with the officer handling your site returns. You will find their name and telephone number at the bottom of the letter that came with these notes and form.

How to fill in the form

Section 2 Operator and site details

Q 2.1 Site operator and details

If the site details have been pre-printed please check that they are correct. If they are not correct or not printed please copy the details from your waste management licence.

Q 2.2 Type of facility

If the type of facility has been pre-printed please check that it is correct. If it is not correct or not printed please copy the details from your waste management licence.

Q 2.3 Was a weighbridge used?

Please say whether you used a weighbridge (either at your facility or a public weighbridge) before deposit. Enter the weighed proportion of waste accepted as a percentage.

Landfill sites only

This section applies to landfill facilities only.

Landfill operators should complete this section as at 31 March in the current year. Please complete question 2.5 even if you are making a 'nil return' which means no waste has been received or removed from the site during the return period.

Q 2.5 Remaining void space covered by the licence

Please enter the remaining landfill void space covered by your licence in cubic metres as at 31 March in the current year. 'Void space' is the licensed capacity remaining at your site and this should only include areas that are covered by a waste management licence and a planning consent.

Section 3 Waste received on site

Before you fill in this section make sure you have a copy of the

- waste classification scheme and
- a list of district/county councils within your region.

Please use the continuation sheet WMS3 provided, or a copy of it, if you need to.

Description of waste and waste classification code

Please enter the waste or material description as agreed with your local area office.

Origin

Please enter the district where the waste originated. See separate sheet for list of district/county councils in your region.

If the district is not known, enter the county where the waste originated. If this is not known enter 'other'.

You may not need to give us this information. The requirements are set out in your waste management licence.

Waste return

State

Please enter the physical state of the waste (whether it is solid, powder, sludge, liquid or gas). Please do not use other terms to describe the waste.

Weight

Please give the amount in tonnes of each specific waste type received from each district of origin.

Additional information

For landfill sites

- tick 'D' if this is the final disposal site for the waste or
- tick 'U' if the waste was used on site (for example bunding, capping or levelling purposes).

For any site

- tick 'S' for waste that is 'special waste' as defined by the Special Waste Regulations 1996. *This waste type should have a consignment note with it when it enters the facility.*
- tick 'F' for waste that has come from another facility *for example, a transfer station.*
- tick 'M' for biodegradable municipal waste.
- tick 'O' for other biodegradable waste.

Section 4 Waste material removed from site

Before you fill in this section make sure you have a copy of the

- waste classification scheme to be used and
- a list of district/county councils within your region.

We need to know about each type of waste received at your site.

Please use the continuation sheet WMS3 provided, or a copy of it, if you need to.

Description of waste and classification code

Please enter the waste or material description as agreed with your local area office.

Destination

Please enter the district that the waste is going to.

See the list of district/county councils within your region.

If the district is not known then enter the county of destination. If this is not known enter 'other'.

You may not need to give us this information. The requirements are set out in your waste management licence.

State

Please enter the physical state of the waste (whether it is solid, powder, sludge, liquid or gas).

Weight

Please give the amount of each specific waste type removed to each district in tonnes.

Special waste

Tick this box for waste defined as 'special' by the Special Waste Regulations 1996. A consignment note should be raised for this type of waste if it is being transferred to another facility.

You can find more information about special waste at www.environment-agency.gov.uk/business/wasteman/swens/

Destination facility type

Please enter the type of facility where the waste will be sent (for example incinerator, transfer station, landfill, treatment, reprocessing, recycling).

Sending the form back to us

Send your waste return back in a window envelope to display the address printed at the top of page 1 of the form.

We need it no later than shown in the table, depending on the returns period.

month	quarter	year
2 weeks after period	1 January – 31 March 1 April – 30 June 1 July – 30 September 1 October – 31 December	1 month after period

Further information

For general enquiries please contact your local Environment Agency office or call our general enquiry number 0845 9333111 between 9.00am and 5.00pm.

Data protection notice

The Environment Agency is responsible for regulating environmental protection, flood defence, water resources and fisheries. It has a duty to discharge its functions to protect and enhance the environment and to promote conservation and recreation.

The information provided will be processed by the Environment Agency to enable it to fulfil its enforcement and planning responsibilities.

Some of the information requested is required to fulfil the Conditions of your licence. This information will be processed to monitor compliance with licence conditions, to process renewals and to maintain the public register.

We may also use and/or disclose it in connection with

- offering/providing you with our literature/services relating to environmental matters
- consulting with the public, public bodies and other organisations (for example Health and Safety Executive, local authorities, emergency services on environmental issues)
- carrying out statistical analysis, research and development on environmental issues
- providing public register information to enquirers
- investigating possible breaches of environmental law and taking any resultant action
- preventing breaches of environmental law
- assessing customer service satisfaction and improving our service.

We may pass the information on to our agents/representatives to do these things on our behalf.

Some of the information requested may be voluntary and will be used to provide us with more detailed information for planning purposes. Information supplied will not be put onto the public register if we agree it is commercially confidential. It may however be used in an aggregated format.

You should ensure that any persons named on the waste return are informed of the contents of this data protection notice.