

Ryan Payne

Ryan.Payne@hills-group.co.uk

Our ref: EIR2025/41850

Your ref:

Date: 18 November 2025

Dear Ryan

**RE: Environmental Information Regulations: EIR2025/41850**

Thank you for your request for information regarding Request for documents: BX4054ID, which we received on 13 November 2025.

We respond to requests for information that we hold under the Environmental Information Regulations 2004 (EIR). The Regulations requires that we respond to requests by advising you whether information is held or not, and if so by providing you with that information.

**Information provided**

As per your request, please find the attached permit document.

Please refer to the [Open Government Licence](#) which explains the permitted use of this information.

**Rights of appeal**

If you are not satisfied with our decision, you can contact us within two calendar months to ask for the decision to be reviewed. We will then conduct an internal review of our response to your request and give you our decision in writing within 40 working days.

If you are not satisfied with the outcome of the internal review, you can then make an appeal to the Information Commissioner Office, the statutory regulator for EIR and the Freedom of Information Act 2002. Please follow this link to the [ICO online complaints portal](#). The address is: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire. SK9 5AF.

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Email: [icocasework@ico.org.uk](mailto:icocasework@ico.org.uk) | Website: [www.ico.org.uk](http://www.ico.org.uk)

Yours sincerely,

Dalene Ellis  
WSX Area Customers and Engagement Team

**To report environmental problems please visit [www.gov.uk/report-environmental-problem](http://www.gov.uk/report-environmental-problem) or call the incident hotline on 0800 80 70 60**

**Please tell us how we did**

To help improve your experience as a customer we are currently gathering feedback. If you would like to take part in a short customer satisfaction survey, please click the link below:

**[Environment Agency FOI Customer Satisfaction Survey](#)**