Environment Agency	**EPR Compliance Assessment Report**	Report ID: 404093/0524015

This form will report compliance with your permit as determined by an Environment Agency officer

Site	Boultons Skip Hire			Permit Ref	404093	
Operator/ Permit holder	BOULTON SKIP HIRE LIMITED					
Date	10/10/2024			Time in	12:00	Out 12:20
What parts of the permit were assessed	see below					
Assessment	Site Inspection	EPR Activity:	Installation	Waste Op X	Water Discharge	
Recipient's name/position	[redacted] (Director)					
Officer's name	[redacted]			Date issued	24/10/2024	

Section 1 - Compliance Assessment Summary

This is based on the requirements of the permit under the Environmental Permitting Regulations (EPR). A detailed explanation and any action you may need to take are given in the "Detailed Assessment of Compliance" (section 3). This summary details where we believe any non-compliance with the permit has occurred, the relevant condition and how the non-compliance has been categorised using our Compliance Classification Scheme (CCS). CCS scores can be consolidated or suspended, where appropriate, to reflect the impact of some non-compliances more accurately. For more details of our CCS scheme, contact your local office.

Permit Conditions and Compliance Summary			Condition(s) breached
a) Permitted activities	**1**. Specified by permit	A	
b) Infrastructure	**1.** Engineering for prevention & control of pollution	N	
	2. Closure & decommissioning	NA	
	3. Site drainage engineering (clean & foul)	A	
	4. Containment of stored materials	A	
	5. Plant and equipment	A	
c) General management	**1**. Staff competency/ training	A	
	2. Management system & operating procedures	A	
	3. Materials acceptance	A	
	4. Storage handling, labelling, segregation	A	
d) Incident management	**1**. Site security	A	
	2. Accident, emergency & incident planning	A	
e) Emissions	**1.** Air	N	
	2. Land & Groundwater	N	
	3. Surface water	N	
	4. Sewer	N	
	5. Waste	N	
f) Amenity	**1**. Odour	A	
	2. Noise	A	
	3. Dust/fibres/particulates & litter	A	
	4. Pests, birds & scavengers	A	
	5. Deposits on road	A	
g) Monitoring and records, maintenance and reporting	**1**. Monitoring of emissions & environment	N	
	2. Records of activity, site diary, journal & events	N	
	3. Maintenance records	N	
	4. Reporting & notification	A	
h) Resource efficiency	**1**. Efficient use of raw materials	NA	
	2. Energy	NA	

KEY: **C1, C2, C3, C4** = CCS breach category **(* suspended scores are marked with an asterisk),**
A = Assessed (no evidence of non-compliance), **N** = Not assessed, **NA** = Not Applicable, **O** = Ongoing non-compliance – not scored
MSA, **MSB**, **TCM** = Management System condition A, Management System Condition B and Technically Competent Manager condition which are environmental permit conditions from Part 3 of schedule9 EPR (see notes in Section 5/6).

Number of breaches recorded	0	**Total compliance score** (see section 5 for scoring scheme)	0

If the Total No Breaches is greater than zero, then please see Section 3 for details of our proposed enforcement response

Section 2 – Compliance Assessment Report Detail

This section contains a report of our findings and will usually include information on:

- the part(s) of the permit that were assessed (e.g. maintenance, training, combustion plant, etc)
- where the type of assessment was 'Data Review' details of the report/results triggering the assessment
- any non-compliances identified
- any non-compliances with directly applicable legislation
- details of any multiple non-compliances
- information on the compliance score accrued inc. details of suspended or consolidated scores.
- details of advice given
- any other areas of concern
- all actions requested
- any examples of good practice.
- a reference to photos taken

This report should be clear, comprehensive, unambiguous and normally completed within 14 days of an assessment.

Permit Holder: Boulton Skip Hire Ltd
Permit Address: Boulton Skip Hire, Moorfields Industrial Estate, Stafford Road, Cotes Heath, Staffordshire, ST21 6QY
Permit: EAWML 404093 / EPR FB3203TF / Standard Rules SR2015 No6 75kte – household, commercial and industrial waste transfer station with treatment
EMS: Site Management Plan / Revision: BO001 / Issue Date: March 2017
FPP: Fire Prevention Plan / Version 1.1 / Issue Date: April 2017
WCL: CBDU119860 - Crossings Farm, Stone Road, Bramshall, Uttoxeter, ST14 8SH – expires 15.07.2025.

Introduction

This was an unannounced inspection carried out by Waste Regulatory Specialist [redacted]
The purpose of the inspection was to assess compliance with permit conditions and to look at waste inputs and outputs.

Weather conditions were 10 degrees, mostly sunny with a 9mph breeze travelling from North West to South East.

Notice of Home Office Powers of Entry Ref. 48534 was issued as Officers entered the premises, a site operative signed to accept this.

Previous CAR Non Compliances (404093/0446970)

There were no non compliances in the previous CAR form.

Observations

No Directors or the TCM were on site, a site operative who greeted [redacted] agreed to escort them round.

The outside storage area appeared to be tidy and well organised. There were several containers which held PVC plastics, other hard plastics, wood, scrap metal and general waste being stored on the concreted area. There was an uncovered bay containing soils. The site surface was in good condition with no visible spills.

The site operative explained that all skips are brought onto site and tipped inside the building before being hand sorted, no mechanical treatment takes place.

Soft furnishings, cables, copper, brass, cardboard and plasterboard were all being stored in the building. Customers are told to separate any plasterboard so it can be collected separately. If there is any plasterboard found to be contaminating the skips the customer is sent an extra bill for this to be removed.

Spill kits were seen to be available within the building. ACO drains run along the entrance to site to collect run off.

No amenity issues were observed during this inspection.

The site operative could not provide any paperwork and explained that this was mostly kept at [redacted] (Director) home address. Waste Transfer Notes were provided by [redacted] via email after site inspection, these will be covered by the associated Waste Assessment Report (WAR) form.

Total Non Compliance Score

The total non compliance score for this inspection is 0 CCS points. The total CCS score for the year to date is **0**, which makes you a Band B operator and means your subsistence fee is currently 95% of the charge for 2025.

Concluding Comments

There were many aspects of your site operations that were not assessed during this inspection. It is important that you carry out your own audits/inspections/reviews to ensure compliance with the permit at all times. You should also keep records of these audits/inspections/reviews and make them available for inspection on request.

Please be aware that other parts of the permit could be assessed in the future.

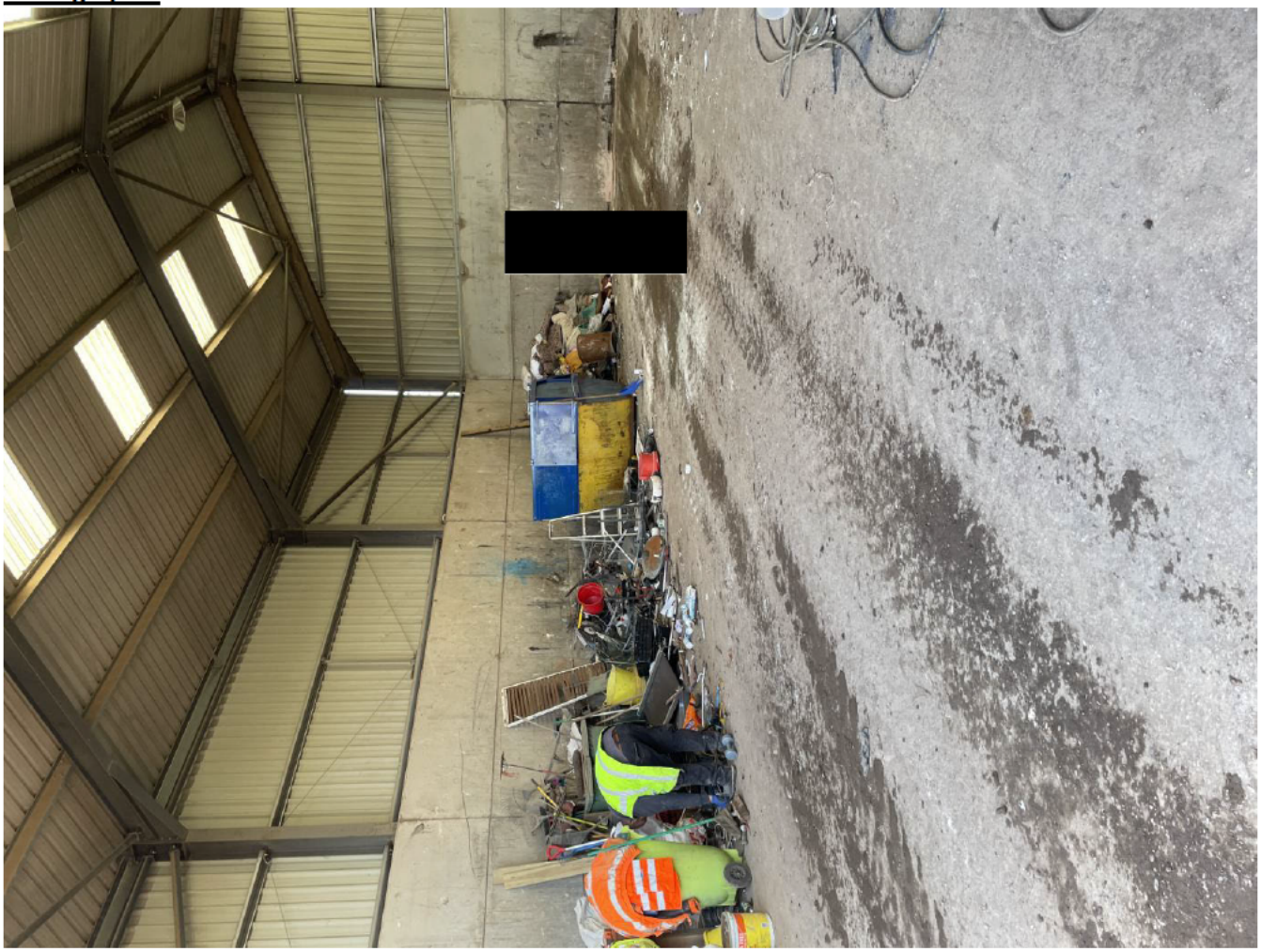
Photograph 1



Photograph 2



Photograph 3



Photograph 4



Section 3- Enforcement Response	Only one of the boxes below should be ticked
You must take immediate action to rectify any non-compliance and prevent repetition. Non-compliance with your permit conditions constitutes an offence* and can result in criminal prosecutions and/or suspension or revocation of a permit. Please read the detailed assessment in Section 2 and the steps you need to take in Section 4 below. **Non-compliance with **MSA, MSB & TCM** do not constitute an offence but can result in the service of a compliance, suspension and/or revocation notice.*	
Other than the provision of advice and guidance, at present we do not intend to take further enforcement action in respect of the non-compliance identified above. This does not preclude us from taking enforcement action if further relevant information comes to light or advice isn't followed.	
In respect of the above non-compliance you have been issued with a warning. At present we do not intend to take further enforcement action. This does not preclude us from taking additional enforcement action if further relevant information comes to light or offences continue.	
We will now consider what enforcement action is appropriate and notify you, referencing this form.	

Section 4- Action(s)

Where non-compliance has been detected and an enforcement response has been selected above, this section summarises the steps you need to take to return to compliance and also provides timescales for this to be done.

Criteria Ref.	CCS Category	Action Required / Advised	Due Date
See Section 1 above			

Section 5 - Compliance notes for the Operator

To ensure you correct actual or potential non-compliance we may

- advise on corrective actions verbally or in writing
- require you to take specific actions in writing
- issue a notice
- require you to review your procedures or management system
- change some of the conditions of your permit
- decide to undertake a full review of your permit

Any breach of a permit condition is an offence* and we may take legal action against you.

- We will normally provide advice and guidance to assist you to come back into compliance either after an offence is committed or where we consider that an offence is likely to be committed. This is without prejudice to any other enforcement response that we consider may be required.
- Enforcement action can include the issue of a formal caution, prosecution, the service of a notice and or suspension or revocation of the permit.
- A civil sanction Enforcement Undertaking (EU) offer may also be available to you as an alternative enforcement response for this/these offence(s).

See our Enforcement and Civil Sanctions guidance for further information

A breach of permit condition **MSA, **MSB** & **TCM** is not an offence but may result in the service of a notice requiring compliance and/or suspension or revocation of the permit.*

This report does not relieve the site operator of the responsibility to

- ensure you comply with the conditions of the permit at all times and prevent pollution of the environment
- ensure you comply with other legislative provisions which may apply.

Non-compliance scores and categories

CCS category	Description	Score
C1	A non-compliance which could have a **major** environmental effect	60
C2	A non-compliance which could have a **significant** environmental effect	31
C3	A non-compliance which could have a **minor** environmental effect	4
C4	A non-compliance which has **no** potential environmental effect	0.1

Operational Risk Appraisal **(Opra) -** Compliance assessment findings may affect your Opra score and/or your charges. This score influences the resource we use to assess permit compliance.

MSA, MSB & TCM are conditions inserted into certain permits by Schedule 9 Part 3 EPR

MSA requires operators to manage and operate in accordance with a written management system that identifies and minimises risks of pollution.

MSB requires that the management system must be reviewed, kept up-to-date and a written record kept of this.

TCM requires the submission of technical competence information.

Section 6 – General Information

Data protection notice

The information on this form will be processed by the Environment Agency to fulfill its regulatory and monitoring functions and to maintain the relevant public register(s). The Environment Agency may also use and/or disclose it in connection with:

- offering/providing you with its literature/services relating to environmental matters
- consulting with the public, public bodies and other organisations (e.g. Health and Safety Executive, local authorities) on environmental issues
- carrying out statistical analysis, research and development on environmental issues
- providing public register information to enquirers
- investigating possible breaches of environmental law and taking any resulting action
- preventing breaches of environmental law
- assessing customer service satisfaction and improving its service
- Freedom of Information Act/Environmental Information Regulations request.

The Environment Agency may pass it on to its agents/representatives to do these things on its behalf. You should ensure that any persons named on this form are informed of the contents of this data protection notice.

Disclosure of information

The Environment Agency will provide a copy of this report to the public register(s). However, if you consider that any information contained in this report should not be released to the public register(s) on the grounds of commercial confidentiality, you must write to your local area office within 28 days of receipt of this form indicating which information it concerns and why it should not be released, giving your reasons in full.

Customer charter

What can I do if I disagree with this compliance assessment report?

A permit holder can challenge any part of the CAR form by writing to the Environment Agency office local to the site within 28 days of receipt. If the issue cannot be resolved by the local office, a permit holder may request an appeal of the regulatory decision by emailing enquiries@environment-agency.gov.uk within 14 days of receipt of the outcome.

If you are still dissatisfied, you can make a complaint to the Ombudsman. For advice on how to complain to the Parliamentary and Health Service Ombudsman phone their helpline on 0345 015 4033.