



This form will report compliance with your permit as determined by an Environment Agency officer

Site	Chitterne Waste Management Facility		Permit Ref	23517		
Operator/ Permit holder	Harley Waste Management & Recovery					
Date	03/06/2021		Time in	13:15	Out	14:15
What parts of the permit were assessed	1.1, 1.1.1(b), 1.2, 2.1.1, 2.2, 4.1, Table 4.2, 4.3.1, 4.6.3, 5.1.1, 5.1.3, 6.1.2, 7.1.2					
Assessment	Site Inspection	EPR Activity:	Installation	Waste Op	X	Water Discharge
Recipient's name/position	Austin Lillywhite (Compliance Manager)					
Officer's name	Nick Day		Date issued	07/06/2021		

Section 1 - Compliance Assessment Summary

This is based on the requirements of the permit under the Environmental Permitting Regulations (EPR). A detailed explanation and any action you may need to take are given in the "Detailed Assessment of Compliance" (section 3). This summary details where we believe any non-compliance with the permit has occurred, the relevant condition and how the non-compliance has been categorised using our [Compliance Classification Scheme](#) (CCS). CCS scores can be consolidated or suspended, where appropriate, to reflect the impact of some non-compliances more accurately. For more details of our CCS scheme, contact your [local office](#).

Permit Conditions and Compliance Summary			Condition(s) breached
a) Permitted activities	1. Specified by permit	A	
b) Infrastructure	1. Engineering for prevention & control of pollution	A	
	2. Closure & decommissioning	NA	
	3. Site drainage engineering (clean & foul)	N	
	4. Containment of stored materials	A	
	5. Plant and equipment	N	
c) General management	1. Staff competency/ training	A	
	2. Management system & operating procedures	N	
	3. Materials acceptance	A	
	4. Storage handling, labelling, segregation	A	
d) Incident management	1. Site security	A	
	2. Accident, emergency & incident planning	N	
e) Emissions	1. Air	A	
	2. Land & Groundwater	N	
	3. Surface water	N	
	4. Sewer	NA	
	5. Waste	N	
f) Amenity	1. Odour	A	
	2. Noise	A	
	3. Dust/fibres/particulates & litter	A	
	4. Pests, birds & scavengers	A	
	5. Deposits on road	A	
g) Monitoring and records, maintenance and reporting	1. Monitoring of emissions & environment	N	
	2. Records of activity, site diary, journal & events	A	
	3. Maintenance records	N	
	4. Reporting & notification	C3	6.1.2
h) Resource efficiency	1. Efficient use of raw materials	A	
	2. Energy	N	

KEY: C1, C2, C3, C4 = CCS breach category (* suspended scores are marked with an asterisk),
A = Assessed (no evidence of non-compliance), N = Not assessed, NA = Not Applicable, O = Ongoing non-compliance – not scored
MSA, MSB, TCM = Management System condition A, Management System Condition B and Technically Competent Manager condition which are environmental permit conditions from Part 3 of schedule9 EPR (see notes in Section 5/6).

Number of breaches recorded	1	Total compliance score (see section 5 for scoring scheme)	4
If the Total No Breaches is greater than zero, then please see Section 3 for details of our proposed enforcement response			

Section 2 – Compliance Assessment Report Detail

This section contains a report of our findings and will usually include information on:

- the part(s) of the permit that were assessed (e.g. maintenance, training, combustion plant, etc)
- where the type of assessment was 'Data Review' details of the report/results triggering the assessment
- any non-compliances identified
- any non-compliances with directly applicable legislation
- details of any multiple non-compliances
- information on the compliance score accrued inc. details of suspended or consolidated scores.
- details of advice given
- any other areas of concern
- all actions requested
- any examples of good practice.
- a reference to photos taken

This report should be clear, comprehensive, unambiguous and normally completed within 14 days of an assessment.

On 03/06/2021 Environment Officer ND carries out a routine compliance inspection at Chitterne Waste Management Facility, accompanied on site by Austin Lillywhite (Compliance Manager for Earthline Ltd) and TCM Mark Harding. AL confirmed that Earthline Ltd manage the site operations with respect to the permit which is in the name of Harley Waste Management & Recovery Limited.

The following permit conditions were inspected on the day;

1.1 - No unauthorised management operations (specified in Table 1.1 of the permit) were taking place at the time of the inspection. Upon viewing the site's latest available waste returns, the waste volumes accepted are within the permitted annual threshold of 100,000 tonnes (as per the variation in 2013 which increased the tonnage from 25,000 tonnes p.a.)

1.1.1(a) - Since this site visit Austin Lillywhite has provided the latest site EMS, which was required as the last one provided was dated 2013. The EO will review this formally at a later date as part of a review of the site's waste acceptance procedures.

1.1.1(b) - It was confirmed that Austin Lillywhite and Mark Harding both hold WAMITAB competency qualifications, with Harding being the specific TCM for this site. The WAMITAB database shows that both their competencies are in date until 19/08/22 and 29/01/23 respectively.

1.2 - The site's operating hours outlined in the EMS are within those permitted.

2.1.1 - The surface in the areas where waste was being deposited was clear of all materials including surface vegetation and soil which have the potential to generate leachate and landfill gas.

2.2 - with regard to site completion; it was discussed that based on the current void filling annual quantities / rates, the site has approximately 5 years of operation left. This may well be reduced should the site receive large volumes from the proposed tunnel at Stonehenge.

4.1 - access roads were free of mud and debris.

4.2 - It was discussed that all wastes are received from Greenfield sites and that waste is never accepted from Waste Transfer Stations. The site operative carries out visual inspections of the waste as they are received in efforts to ensure it meets the requirements of the permit acceptance criteria.

4.3.1 - no evidence of waste burning was visible on site.

4.6.3 - The permit requires that Leachate samples are taken from boreholes quarterly and analysed for the listed substances. It doesn't appear from our records that these samples have been submitted to the EA since January 2019 - last submitted by Chris Muir (Consultant for WYG).

ACTION: Please provide an update on why this apparent breakdown in process has occurred and how compliance with this condition will be met going forward? Please provide the Leachate sampling results taken from January 2019 until now so we can update the records.

ACTION BY: 21/06/2021

5.1.1 - the site uses bowsering equipment to suppress dust as required.

5.1.3 - the site was free from litter on the day of inspection.

6.1.2 - The permit requires that a record of gas monitoring and sampling results shall be made and submitted to the Environment Agency at quarterly intervals. The last Quarterly Gas monitoring results that I can see on our system is from January 2019 - last submitted by Chris Muir (Consultant for WYG). Please provide an update on why this apparent breakdown in process has occurred?

ACTION: Please provide an update on why this apparent breakdown in process has occurred and how compliance with

this condition will be met going forward? Please provide the Gas sampling results taken from January 2019 until now so we can update the records.

ACTION BY: 21/06/2021

7.1.2 - the site diary was readily available for the EO's inspection and evidenced regular noting of site events / concerns / attendance.

Section 3- Enforcement Response

Only one of the boxes below should be ticked

You must take immediate action to rectify any non-compliance and prevent repetition. Non-compliance with your permit conditions constitutes an offence* and can result in criminal prosecutions and/or suspension or revocation of a permit. Please read the detailed assessment in Section 2 and the steps you need to take in Section 4 below.

**Non-compliance with MSA, MSB & TCM do not constitute an offence but can result in the service of a compliance, suspension and/or revocation notice.*

Other than the provision of advice and guidance, at present we do not intend to take further enforcement action in respect of the non-compliance identified above. This does not preclude us from taking enforcement action if further relevant information comes to light or advice isn't followed.	X
In respect of the above non-compliance you have been issued with a warning. At present we do not intend to take further enforcement action. This does not preclude us from taking additional enforcement action if further relevant information comes to light or offences continue.	
We will now consider what enforcement action is appropriate and notify you, referencing this form.	

Section 4- Action(s)

Where non-compliance has been detected and an enforcement response has been selected above, this section summarises the steps you need to take to return to compliance and also provides timescales for this to be done.

Criteria Ref.	CCS Category	Action Required / Advised	Due Date
See Section 1 above			
G4	C3	Please provide an update on why this apparent breakdown in process has occurred and how compliance with this condition (6.1.2) will be met going forward? Please provide the Gas sampling results taken from January 2019 until now so we can update the records.	21/06/2021

Section 5 - Compliance notes for the Operator

To ensure you correct actual or potential non-compliance we may

- advise on corrective actions verbally or in writing
- require you to take specific actions in writing
- issue a notice
- require you to review your procedures or management system
- change some of the conditions of your permit
- decide to undertake a full review of your permit

Any breach of a permit condition is an offence* and we may take legal action against you.

- We will normally provide advice and guidance to assist you to come back into compliance either after an offence is committed or where we consider that an offence is likely to be committed. This is without prejudice to any other enforcement response that we consider may be required.
- Enforcement action can include the issue of a formal caution, prosecution, the service of a notice and or suspension or revocation of the permit.
- A civil sanction Enforcement Undertaking (EU) offer may also be available to you as an alternative enforcement response for this/these offence(s).

See our Enforcement and Civil Sanctions guidance for further information

*A breach of permit condition **MSA**, **MSB** & **TCM** is not an offence but may result in the service of a notice requiring compliance and/or suspension or revocation of the permit.

This report does not relieve the site operator of the responsibility to

- ensure you comply with the conditions of the permit at all times and prevent pollution of the environment
- ensure you comply with other legislative provisions which may apply.

Non-compliance scores and categories

CCS category	Description	Score
C1	A non-compliance which could have a major environmental effect	60
C2	A non-compliance which could have a significant environmental effect	31
C3	A non-compliance which could have a minor environmental effect	4
C4	A non-compliance which has no potential environmental effect	0.1

Operational Risk Appraisal (Opra) - Compliance assessment findings may affect your Opra score and/or your charges. This score influences the resource we use to assess permit compliance.

MSA, MSB & TCM are conditions inserted into certain permits by Schedule 9 Part 3 EPR

MSA requires operators to manage and operate in accordance with a written management system that identifies and minimises risks of pollution.

MSB requires that the management system must be reviewed, kept up-to-date and a written record kept of this.

TCM requires the submission of technical competence information.

Section 6 – General Information

Data protection notice

The information on this form will be processed by the Environment Agency to fulfill its regulatory and monitoring functions and to maintain the relevant public register(s). The Environment Agency may also use and/or disclose it in connection with:

- offering/providing you with its literature/services relating to environmental matters
- consulting with the public, public bodies and other organisations (e.g. Health and Safety Executive, local authorities) on environmental issues
- carrying out statistical analysis, research and development on environmental issues
- providing public register information to enquirers
- investigating possible breaches of environmental law and taking any resulting action
- preventing breaches of environmental law
- assessing customer service satisfaction and improving its service
- Freedom of Information Act/Environmental Information Regulations request.

The Environment Agency may pass it on to its agents/representatives to do these things on its behalf. You should ensure that any persons named on this form are informed of the contents of this data protection notice.

Disclosure of information

The Environment Agency will provide a copy of this report to the public register(s). However, if you consider that any information contained in this report should not be released to the public register(s) on the grounds of commercial confidentiality, you must write to your local area office within 28 days of receipt of this form indicating which information it concerns and why it should not be released, giving your reasons in full.

Customer charter

What can I do if I disagree with this compliance assessment report?

You must notify your local officer within 28 days of receipt if, you wish to challenge any part of this compliance assessment report. If you are unable to resolve the issue with your site officer, you should firstly discuss the matter with the officer's line managers. If you wish to raise your dispute further through our official [complaints](#) and Commendations procedure, phone our general enquiry number 03708 506 506 (Mon to Fri 08.00–18.00) and ask for the [customer contact](#) team or send an email to enquiries@environment-agency.gov.uk. If you are still dissatisfied, you can make a complaint to the Ombudsman. For advice on how to complain to the [Parliamentary and Health Service Ombudsman](#), phone their helpline on 0345 015 4033.